

EAST HADDAM AMBULANCE ASSOCIATION

Provides rapid, high-quality medical care, stabilization & transportation for the sick and injured to improve survival & recovery rates

- **Served our community since 1968**
- **Non-profit 501(c)(3) governed by a volunteer Board of Directors**
- **CT. OEMS designates EHAA Primary Service Area Responder (PSAR)**
- **Basic Life Support (BLS) Ambulances**
- **Agreement with Town to provide emergency medical services (EMS)**
- **Mutual aid agreements with surrounding towns**
- **Follow CT. OEMS, BLS protocols & Middlesex Health rules and regs**

OPERATIONS

- **Dispatched to 800-900 calls per year**
- **Up to 10% of calls are mutual aid to other towns**
- **17 EMTs on nights, weekends, holidays, at apartment and homes**
- **Town Career Staff respond weekdays**
- **EHFD responds to assist on scene for critical calls**
- **Middlesex Paramedic responds for critical calls**
- **Life Star for high acuity calls, FD sets up landing zone**

TEAMWORK!

RESPONSE VEHICLES

- **15-4-A, 2016 town owned Chevy (aging with high mileage)**
- **15-4-B 2022 EHAA owned Ford**
- **15-4 2012 Squad EHAA owned Chevy SUV (aging)**

- **Recently purchased ambulance pending replacement for 15-4-A**

MAJOR SERVICE ACCOMPLISHMENTS

- **Continued rapid high-quality EMS response rates & times**
- **Sent mutual aid to surrounding towns**
- **Provided EMT coverage for Career Staff**
- **Facilitated purchase of a replacement ambulance**
- **Created fund raising events**
- **Applied and awarded grant**
- **Reviewed schools' plan for emergencies**
- **Re-established East Haddam as a Heart Safe Community**

MAJOR SERVICE ACCOMPLISHMENTS

COMMUNITY SERVICE 25 EVENTS

- **Provided EMTs at all major events: Music on the River; Community Lions, Veterans, Y&FS & Franklin Academy races; Triathlon; Summer Palooza; Ride & Stride; Project Safe Halloween; Light up Moodus; Halloween & Christmas in the Village; Shagbark**
- **Provided Education & Safety: Table events @ EHAA Safety Fair; Heritage Market; Senior Center visits; Middle School Career Day; published articles; File of Life; Narcan; Hands Only CPR; & FD Reflective Address Markers**
- **Developed relationships with Y&FS, Middlesex Palliative Care & Hospice to refer our residents in need**
- **Collaborated with mutual aid providers**

MAJOR SERVICE GOALS FY 2027

- **Continue rapid high-quality responses with improvements through assistance from FD**
- **Decrease mutual aid to our town with assistance from FD**
- **Increase mutual aid to surrounding towns with FD**
- **Stand by to assist the Career Staff as needed**
- **Replace 15-4-A with the newly purchased ambulance**
- **Modify the current agreement with the Town**
- **Participate in planning and drill for Active intruder for schools**

MAJOR SERVICE GOALS FY 2027

- **Recruit volunteers with scholarship programs and visits to schools**
- **Increase per diem staff to decrease overtime**
- **Continue Community Service to more than 25 events**
- **Continue fund raising & grant applicaions**
- **Continue collaboration with mutual aid providers**

Description	FY26	FY25	FY24	FY23	FY22	FY21
Calls for Service	552	869	951	939	800	838
Mutual Aid Rate*	2%	2.7%	4.5%	3.6%	10%	5%
Dispatch to En Route	2 mins.	4 mins.	3 mins.	4 mins.	3 mins.	3.5 mins.
Dispatch to On Scene	10 mins.	11 mins.	12 mins.	13 mins.	13 mins.	11 mins

PERFORMANCE MEASURES

- **Stable trend of five years of improved response times & rates**
- **Average prior response times ranged from 10-15 mins to respond and 16-20 to onscene with a mutual aid rate of 10-25%**
- **The size of our town affects response times**

FY 27 BUDGET PROJECTIONS

EHAA FY 27 budget projection based on FY 26 actuals and open committments

Expenses	FY 26 budget Amount	FY 26 Actual expenses & open commitments thru Jan 31, 26 Amount	Projected FY 27 required per FY 26 actuals thru Jan
Fuel	$ 12,050	$ 8,605	$ 14,752
Inspections	$ 300	$ -	$ 300
Maintenance and Repair	$ 15,000	$ 7,129	$ 21,513
Registration	$ -	$ -	$ -
Communication (radios, hot spots)	$ 1,607	$ 898	$ 1,770
Cleaning supplies	$ 150	$ -	$ 155
Medical equipment	$ 1,852	$ 4,061	$ 2,000
Medical supplies	$ 4,000	$ 1,119	$ 1,918
Oxygen	$ 2,000	$ 898	$ 2,191
Stretcher maintenance	$ 5,413	$ -	$ 5,413
Uniforms	$ 400	$ -	$ 800
Rental Property	$ 18,000	$ 9,183	$ 18,000
Bank loan payments	$ 12,120	$ 8,078	$ 8,960
Insurance	$ 41,000	$ 26,466	$ 45,370
Insurance vehicle liablility	$ -	$ 4,650	$ 7,972
Education and Training	$ 1,147	$ -	$ 8,182
Building expenses	$ 400	$ -	$ 400
credit card fees	$ 1,200	$ 419	$ 1,236
billing services	$ 40,000	$ 23,500	$ 49,041
ALS paramedic reimbursement	$ 18,000	$ 8,387	$ 18,000
Travel and Entertainment	$ 1,000	$ -	$ 1,030
office equipment and supplies	$ 2,000	$ 666	$ 2,080
Legal fees	$ 10,000	$ -	$ 4,713
Advertising and promotion	$ 1,000	$ -	$ 1,030
Payroll (EMT)	$ 285,562	$ 177,957	$ 308,770
Payroll expenses (taxes, OT)		$ 38,318	$ 20,000
Volunteer stipend and expense	$ 9,000	$ 5,886	$ 9,270
Town reimbursement	$ 30,000	$ -	$ 30,000
EPCR	$ 3,000	$ 1,168	$ 3,090
Donation	$ 250	$ -	$ 258
Incentive program	$ -	$ -	$
Business Misc	$ 4,200		$ 4,326
Credit card balance	$ -	$ 13,055	$ 13,055
Total	$ 520,651	$ 340,444	**$605,595**