Tax Collector

Denise Dill - Tax Collector

The Tax Collector's office is responsible for the collection of revenue generated from the annual Grand List consisting of real estate, personal property, and motor vehicle taxes. Additional revenue collections include East Haddam village sewer usage fees, aircraft registrations as well as lien fees, special assessments, and the interest for delinquent taxes/sewer usage. The office plans, organizes, and works in accordance with Connecticut General Statute authority and in accordance with established collection cycles. The office provides information for banks, attorneys and the public. Delinquent tax collection and enforcement continue to be a high priority. The office works with the Department of Motor Vehicles, a collection agency, and an attorney to assist in the collection of delinquent taxes. The Tax Collector's office provides professional, courteous, and efficient service to the public. We annually collect the highest percentage of taxes to maximize the revenues to the town.

Staffing Information

Position	Status	Budgeted Hours	Elected/Union/Non-Union
Tax Collector	Elected	n/a	Elected
Clerical*	Hourly	Approximately 25 annually	Union

*Assessor's Assistant provides coverage to the Tax Collector on an as-needed basis

Performance Measures

Description	2024-2025	2023-2024	2022-2023	2021-2022	2020-2021
Percentage collected	99.10%	98.90%	98.59%	98.92%	99.13%
Bills sent	18,839	18,748	18,631	18,532	18,434
Liens recorded	111	102	116	120	92
Accounts sent to collection agency	619	612	601	556	1,100
Accounts sent to attorney	7	7	4	6	9
Credit card transactions per year	5,121	4,843	4,598	4,250	3,684

Fiscal Year 2025-2026 Major Service Level Accomplishments

- Continued steady growth from the taxpayers in the usage of Point & Pay, the online payment service.
- Continued a high level of customer service to the residents of East Haddam.
- Continued monthly reconciliation of accounts between the Tax Collectors office and the Finance Department to maintain efficiency and accountability.

Fiscal Year 2026-2027 Major Service Level Goals

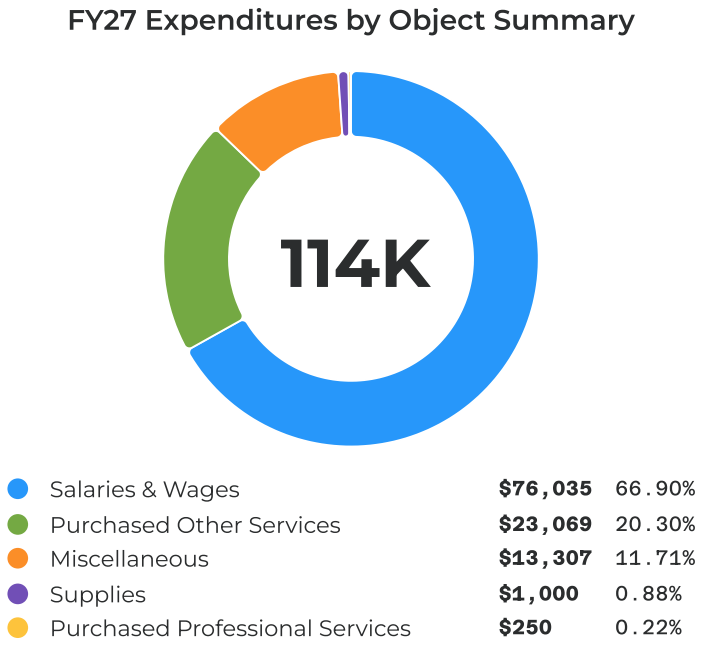
- To always maintain exceptional customer service to the residents of East Haddam.
- Continue classes offered by The Connecticut Tax Collector's Association, Connecticut Conference of Municipalities and the Middlesex County Tax Collector's Association to maintain certification of CCMC (Certified Connecticut Municipal Collector).
- Continue to maintain a high collection rate.

Additional Budget Information

Salaries: Increase for non-union and clerical employees in accordance with the clerical contract. For the fiscal year 2025, the increase is 2.5%.

Tax Collector Financials

Expenditures by Object Summary

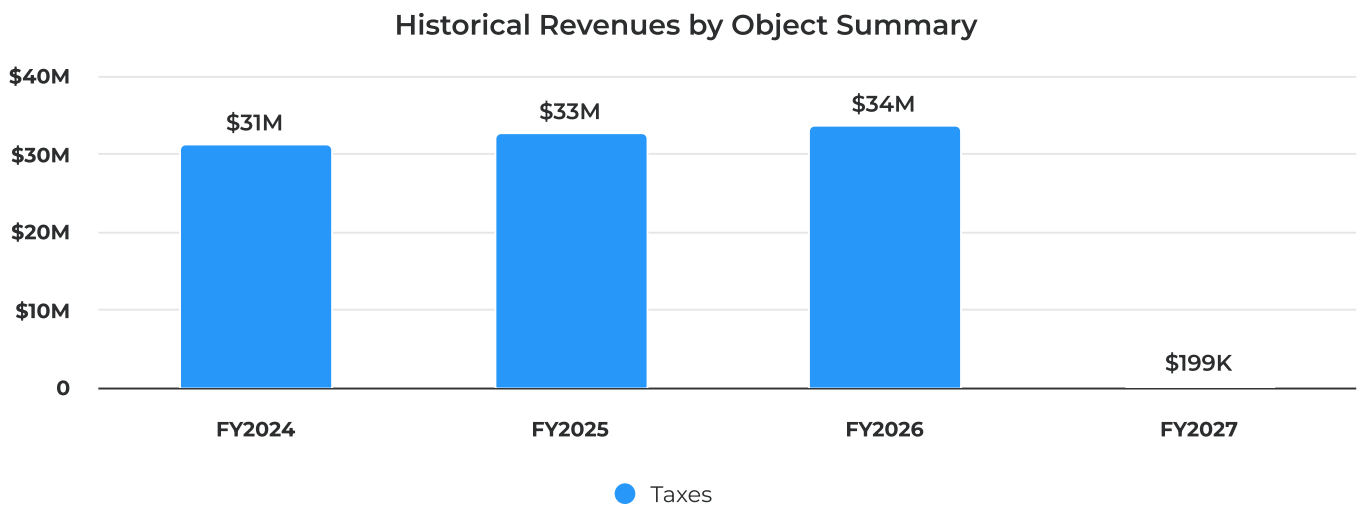


Expenditures by Object Summary

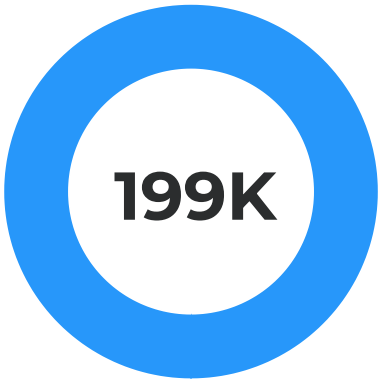
Category	FY 2024 Actual	FY 2025 Actual	FY 2026 Approved 2025-2026 Budget	FY 2027 Budgeted	FY 2026 Approved 2025-2026 Budget vs. FY 2027 Budgeted ($ Change)	FY 2026 Approved 2025-2026 Budget vs. FY 2027 Budgeted (% Change)
Salaries & Wages	$70,495.20	$71,957.52	$74,180.00	$76,035.00	$1,855.00	2.50%
REGULAR EMPLOYEES	$518.02	$230.80	$660.00	$677.00	$17.00	2.58%
Assistant	-	-	$660.00	$677.00	$17.00	2.58%
ELECTED OFFICIALS	$69,977.18	$71,726.72	$73,520.00	$75,358.00	$1,838.00	2.50%
Collector of Revenue	-	-	$73,520.00	$75,358.00	$1,838.00	2.50%
Purchased Professional Services	$250.00	$250.00	$250.00	$250.00	-	0.00%
MOTOR VEHICLE TAX COLLECTION	$250.00	$250.00	$250.00	$250.00	-	0.00%
Purchased Other Services	$19,201.90	$20,356.91	$22,753.75	$23,068.75	$315.00	1.38%
OTHER PURCHASED SERVICES	$15,483.90	$16,573.02	$18,693.75	$19,012.75	$319.00	1.71%
July & January Printing & Billing	-	-	$15,505.85	$15,742.75	$236.90	1.53%

Category	FY 2024 Actual	FY 2025 Actual	FY 2026 Approved 2025-2026 Budget	FY 2027 Budgeted	FY 2026 Approved 2025-2026 Budget vs. FY 2027 Budgeted ($ Change)	FY 2026 Approved 2025-2026 Budget vs. FY 2027 Budgeted (% Change)
August delinquent billing	-	-	$3,187.90	$3,270.00	$82.10	2.58%
POSTAGE	$2,709.26	$3,135.89	$3,200.00	$3,200.00	-	0.00%
TELEPHONE/CELL PHONE	$360.00	$360.00	$360.00	$360.00	-	0.00%
ADVERTISING	$504.00	$288.00	$400.00	$396.00	-$4.00	-1.00%
TRAVEL REIMBURSEMENT (MILEAGE)	$144.74	-	$100.00	$100.00	-	0.00%
Supplies	$669.99	$478.75	$1,000.00	$1,000.00	-	0.00%
SUPPLIES	$669.99	$478.75	$1,000.00	$1,000.00	-	0.00%
Miscellaneous	$12,459.47	$10,509.98	$12,545.00	$13,307.00	$762.00	6.07%
DUES & FEES	$145.00	$145.00	$145.00	$95.00	-$50.00	-34.48%
CONFERENCE	$240.00	$165.00	$200.00	$250.00	$50.00	25.00%
TAX REFUNDS	$12,074.47	$10,199.98	$12,200.00	$12,962.00	$762.00	6.25%
Total Expenditures	**$103,076.56**	**$103,553.16**	**$110,728.75**	**$113,660.75**	**$2,932.00**	**2.65%**

Revenues by Object Summary



FY27 Revenues by Object Summary



Taxes **$198,900** 100.00%

Revenues by Object Summary

Category	FY 2027 Budgeted
Taxes	
TAX INTEREST AND PENALTIES	$170,000.00
TAX COLLECTION FEE	$8,000.00
AIRCRAFT REGISTRATION FEE	$900.00
SUSPENSE	$20,000.00
Total Taxes	$198,900.00
Total Revenues	**$198,900.00**