



Watertown City Council
Monday, January 11, 2021
7:00 p.m.

WORK SESSION AGENDA

The City Council meeting is now open to the public. All attendees must enter through the Sterling Street entrance and sign in. Each attendee must wear a mask while moving around but may remove it when seated with 6-foot spacing.

Discussion Item:

EMS Dispatch / Fire Department Response

January 6, 2021

To: The Honorable Mayor and City Council
From: Kenneth A. Mix, City Manager
Subject: EMS Dispatch

City Council Members have stated a desire to reduce the number of Fire Department responses to Emergency Medical Services (EMS) calls by having them respond to only higher priority calls. The Department is currently not sent on all EMS calls, but to discriminate much further will be difficult with the current system of dispatch. Whole categories of calls can be eliminated, but without Emergency Medical Dispatch (EMD) separation of severe from non-severe within a category, it cannot be done.

EMD classifies calls into 36 (or 37) standard complaints. A list of the complaint categories is at the end of this memo. Jefferson County uses 33 of those categories and an added one called "Assist-EMS" to dispatch City Fire and Guilfoyle Ambulance Service. City Fire and Guilfoyle are both dispatched to 26 of them. Guilfoyle is dispatched to 8 of them alone. This is the extent of County Dispatch's use of EMD for the City. The problem with dispatching only by type of complaint is that the severity of the incident is not taken into consideration.

A complete EMD system takes severity into account when assigning Determinate Codes. A sample of an EMD system from another community (provided by Patrick Hickey) is attached.

EMD assigns each type of Complaint a number. Each call is also given a Determinate Level, which is a letter (A, B, C, D, E, or Ω .) Determinate Descriptors are then given a number. The Complaint number, Determinate Level letter, and Determinate Descriptor number together create the Determinate Code, such as 2-B-1.

The Determinate Codes are standardized across the country. Localities determine the Response Assignment, which consists of Response Level and Response Mode. Response Level refers to what assets are sent to an incident. Response Mode refers to whether lights and sirens are used.

The current County dispatch protocol is to dispatch all EMS providers immediately when a call comes in for their service area. County Dispatch then goes through the EMD protocol for all providers, except the City Fire Department and Guilfoyle Ambulance. Guilfoyle does their own EMD.

If County Dispatch were to start to do EMD for City Fire under their current system of dispatching first and then doing EMD, the Department would be on-site in most cases before the EMD is complete. This would negate the benefit of EMD. If dispatch were held off until EMD is completed, then response times would be slower.

If the Council wishes to continue EMS but reduce the number of responses, then the most immediate way to do it is to eliminate responses to certain Complaint categories beyond those that they already do not respond to. This is not the preferred method, because there can be a wide range of severity within a category. If the City Council wishes to go in this direction, staff can propose which complaints should be responded to by Guilfoyle only.

The other way is for County Dispatch to implement EMD for City Fire. It has been stated that County Dispatch does not have enough staff for this. If the City Council wishes to go in this direction, then it should adopt a resolution stating that, and we will pursue it with the County.

Whatever reductions are proposed, we should check with the NYS Bureau of Emergency Medical Services to make sure our Basic Life Support First Responder Agency certification is not affected.

I have also attached my May 4, 2020 memo on EMS Dispatch for reference.

Complaint categories:

Abdominal Pain/Problems	Guilfoyle Only
Allergies/Hives/Med Reactions/Stings	
Animal Bites/Attacks	Guilfoyle Only
Assault/Sexual Assault	
Assist – EMS (Not a Standard EMD Complaint)	
Back Pain (Non-Traumatic)	Guilfoyle Only
Breathing Problems	
Burns/Explosions	
Carbon Monoxide/Inhalation	
Cardiac/Respiratory Arrest	
Chest Pain	
Choking	
Convulsions/Seizures	
Diabetic Problems	
Drowning (Near)/Diving Accident	
Electrocution	
Eye Problems/Injuries	Guilfoyle Only
Falls/Back Injuries (Traumatic)	
Headache	Guilfoyle Only

Heart Problems	
Heat/Cold Exposure	
Hemorrhage/Lacerations	
Inaccessible Incident/Other Entrapments (Non-Vehicle)	
Overdose/Ingestion/Poisoning	
Pregnancy/Childbirth/Miscarriage	
Psychiatric/Suicide Attempt	Guilfoyle Only
Sick Person (Specific Diagnosis)	Guilfoyle Only
Stab/Gunshot/Penetrating Trauma	
Stroke (CVA)	
Traffic Accidents	
Traumatic Injuries (Specific)	
Unconscious/Fainting (Non-Traumatic)	
Unknown Problem (Man Down)	
Transfer/Interfacility/Palliative Care	Guilfoyle Only
Automatic Crash Notification	Not Used
Health Care Professional Admission	Not Used
Pandemic Flu	Not Used

Complaint	Code	Level	Subset	Determinant Descriptors	Codes	Call Type	Mode
Abdominal Pains/Problems	1	D	1	Not alert	01D01	<i>Pri 1, Med Emer</i>	
		D	0	Override	01D00	<i>Pri 1, Med Emer</i>	
		C	0	Override	01C00	<i>Pri 2, Med Emer</i>	
		C	1	SUSPECTED aortic aneurysm (tearing/ripping pain) ≥ 50	01C01	<i>Pri 1, Med Emer</i>	
		C	2	Known aortic aneurysm	01C02	<i>Pri 1, Med Emer</i>	
		C	3	Fainting or near fainting ≥ 50	01C03	<i>Pri 1, Med Emer</i>	
		C	4	Females with fainting or near fainting 12-50	01C04	<i>Pri 1, Med Emer</i>	
		C	5	Males with pain above navel ≥ 35	01C05	<i>Pri 2, Med Emer</i>	
		C	6	Females with pain above naval ≥ 45	01C06	<i>Pri 2, Med Emer</i>	
		A	1	Abdominal pain	01A01	<i>Pri 2, Med Emer</i>	
Allergies (Reactions) / Envenomations (Stings,Bites)	2	E	0	Override	02E00	<i>Pri 1, Med Emer</i>	
	2	E	1	INEFFECTIVE BREATHING *(to be selected from Case Entry only)	02E01	<i>Pri 1, Med Emer</i>	
		D	0	Override	02D00	<i>Pri 1, Med Emer</i>	
		D	1	Not alert	02D01	<i>Pri 1, Med Emer</i>	
		D	2	DIFFICULTY SPEAKING BETWEEN BREATHS	02D02	<i>Pri 1, Med Emer</i>	
		D	3	Swarming ATTACK (bee, wasp, hornet)	02D03	<i>Pri 1, Med Emer</i>	
		D	4	Snakebite	02D04	<i>Pri 2, Med Emer</i>	
		C	0	Override	02C00	<i>Pri 2, Med Emer</i>	
		C	1	Difficulty breathing or swallowing	02C01	<i>Pri 1, Med Emer</i>	
		C	2	History of severe allergic reaction	02C02	<i>Pri 2, Med Emer</i>	

		B	0	Override	02B00	<i>Pri 2, Med Emer</i>	
		B	1	Unknown status/Other codes not applicable	02B01	<i>Pri 2, Med Emer</i>	Quiet
		A	1	No difficulty breathing or swallowing (rash, hives, or itching may be present)	02A01	<i>Med Transfer</i>	
		A	2	Spider bite	02A02	<i>Med Transfer</i>	
Animal Bites/Attacks	3	D	0	Override	03D00	<i>Pri 1, Med Emer</i>	
		D	1	Unconscious or Arrest	03D01	<i>Pri 1, Med Emer</i>	
		D	2	Not alert	03D02	<i>Pri 1, Med Emer</i>	
		D	3	Chest or Neck injury (with difficulty breathing)	03D03	<i>Pri 1, Med Emer</i>	
		D	4	DANGEROUS body area	03D04	<i>Pri 1, Med Emer</i>	
		D	5	Large animal	03D05	<i>Pri 1, Med Emer</i>	
		D	6	EXOTIC animal	03D06	<i>Pri 1, Med Emer</i>	
		D	7	ATTACK or multiple animals	03D07	<i>Pri 1, Med Emer</i>	
		B	0	Override	03B00	<i>Pri 2, Med Emer</i>	
		B	1	POSSIBLY DANGEROUS body area	03B01	<i>Pri 2, Med Emer</i>	
		B	2	SERIOUS hemorrhage	03B02	<i>Pri 2, Med Emer</i>	
		B	3	Unknown status/Other codes not applicable	03B03	<i>Pri 2, Med Emer</i>	
		A	1	NOT DANGEROUS body area	03A01	<i>Pri 2, Med Emer</i>	Quiet
		A	2	NON-RECENT (≥ 6 hours) injuries (without priority symptoms)	03A02	<i>Med Transfer</i>	
		A	3	SUPERFICIAL bites	03A03	<i>Med Transfer</i>	
Assault/Sexual Assault	4	D	0	Override	04D00	<i>Pri 1, Med Emer</i>	
		D	1	Unconscious or Arrest	04D01	<i>Pri 1, Med Emer</i>	
		D	2	Not alert	04D02	<i>Pri 1, Med Emer</i>	
		D	3	Chest or Neck injury (with difficulty breathing)	04D03	<i>Pri 1, Med Emer</i>	

		D	4	Multiple victims	04D04	<i>Pri 1, Med Emer</i>	
		B	0	Override	04B00	<i>Pri 2, Med Emer</i>	
		B	1	POSSIBLY DANGEROUS body area	04B01	<i>Pri 2, Med Emer</i>	
		B	2	SERIOUS hemorrhage	04B02	<i>Pri 2, Med Emer</i>	
		B	3	Unknown status/Other codes not applicable	04B03	<i>Pri 2, Med Emer</i>	
		A	1	NOT DANGEROUS body area	04A01	<i>Med Transfer</i>	
		A	2	NON-RECENT (≥ 6 hours) injuries (without priority symptoms)	04A02	<i>Med Transfer</i>	
Back Pain (Non-Traumatic or Non-Recent Trauma)	5	D	0	Override	05D00	<i>Pri 1, Med Emer</i>	
		D	1	Not alert	05D01	<i>Pri 1, Med Emer</i>	
		C	0	Override	05C00	<i>Pri 2, Med Emer</i>	
		C	1	SUSPECTED aortic aneurysm (tearing/ripping pain) ≥ 50	05C01	<i>Pri 2, Med Emer</i>	
		C	2	Known aortic aneurysm	05C02	<i>Pri 2, Med Emer</i>	
		C	3	Fainting or near fainting ≥ 50	05C03	<i>Pri 2, Med Emer</i>	
		A	1	NON-TRAUMATIC back pain	05A01	<i>Med Transfer</i>	
		A	2	NON-RECENT (≥ 6 hours) injuries (without priority symptoms)	05A02	<i>Med Transfer</i>	
Breathing Problems	6	E	1	Override	06E00	<i>Pri 1, Med Emer</i>	
		E	1	INEFFECTIVE BREATHING *(to be selected from Case Entry only)	06E01	<i>Pri 1, Med Emer</i>	
		D	0	Override	06D00	<i>Pri 1, Med Emer</i>	
		D	1	Not alert	06D01	<i>Pri 1, Med Emer</i>	
		D	2	DIFFICULTY SPEAKING BETWEEN BREATHS	06D02	<i>Pri 1, Med Emer</i>	
		D	3	CHANGING COLOR	06D03	<i>Pri 1, Med Emer</i>	
		D	4	Clammy	06D04	<i>Pri 1, Med Emer</i>	
		C	1	Abnormal breathing	06C01	<i>Pri 2, Med Emer</i>	

Burns (Scalds) / Explosion (Blast)	7	D	0	Override	07D00	<i>Pri 1, Med Emer</i>	
		D	1	Multiple victims	07D01	<i>Pri 1, Med Emer</i>	
		D	2	Unconscious or Arrest	07D02	<i>Pri 1, Med Emer</i>	
		D	3	Not alert	07D03	<i>Pri 1, Med Emer</i>	
		D	4	DIFFICULTY SPEAKING BETWEEN BREATHS	07D04	<i>Pri 1, Med Emer</i>	
		C	0	Override	07C00	<i>Pri 2, Med Emer</i>	
		C	1	Building fire with persons reported inside	07C01	<i>Building Fire</i>	
		C	2	Difficulty breathing	07C02	<i>Pri 1, Med Emer</i>	
		C	3	Burns ≥ 18% body area	07C03	<i>Pri 2, Med Emer</i>	
		C	4	SIGNIFICANT FACIAL burns	07C04	<i>Pri 1, Med Emer</i>	
		B	0	Override	07B00	<i>Pri 2, Med Emer</i>	
		B	1	Blast injuries (without priority symptoms)	07B01	<i>Pri 2, Med Emer</i>	
		B	2	Unknown status/Other codes not applicable	07B02	<i>Pri 2, Med Emer</i>	
		A	1	Burns ≤ 18% body area	07A01	<i>Pri 2, Med Emer</i>	Quiet
		A	2	Fire alarm (unknown situation)	07A02	<i>Business Alarm</i>	
		A	3	Sunburn or MINOR burns (≤ hand size)	07A03	<i>Med Transfer</i>	
Carbon Monoxide/Inhalation/Hazmat/CBRN	8	D	0	Override	08D00	<i>CO w/ Symptoms</i>	
		D	1	Unconscious or Arrest	08D01	<i>CO w/ Symptoms</i>	
		D	2	Not alert	08D02	<i>CO w/ Symptoms</i>	
		D	3	DIFFICULTY SPEAKING BETWEEN BREATHS	08D03	<i>CO w/ Symptoms</i>	
		D	4	Multiple victims	08D04	<i>Haz-Mat</i>	

		D	5	Unknown status/Other codes not applicable	08D05	<i>CO w/ Symptoms</i>	
		C	0	Override	08C00	<i>CO w/ Symptoms</i>	
		C	1	Alert with difficulty breathing	08C01	<i>CO w/ Symptoms</i>	
		B	0	Override	08B00	<i>CO w/ Symptoms</i>	
		B	1	Alert without difficulty breathing	08B01	<i>CO w/ No Symptoms</i>	
		Ω	1	Carbon monoxide detector alarm (without priority symptoms)	08O01	<i>CO w/ No Symptoms</i>	
Cardiac or Respiratory Arrest / Death	9	E	0	Override	09E00	<i>Pri 1, Med Emer</i>	
		E	1	Not breathing at all	09E01	<i>Pri 1, Med Emer</i>	
		E	2	Breathing uncertain (AGONAL)	09E02	<i>Pri 1, Med Emer</i>	
		E	3	Hanging	09E03	<i>Pri 1, Med Emer</i>	
		E	4	Strangulation	09E04	<i>Pri 1, Med Emer</i>	
		E	5	Suffocation	09E05	<i>Pri 1, Med Emer</i>	
		E	6	Underwater	09E06	<i>Water Rescue</i>	
		D	0	Override	09D00	<i>Pri 1, Med Emer</i>	
		D	1	INEFFECTIVE BREATHING (discovered during Key Questioning only) * (select only when linking from other Chief Complaint Protocols)	09D01	<i>Pri 1, Med Emer</i>	
		D	2	OBVIOUS or EXPECTED DEATH questionable	09D02	<i>Pri 1, Med Emer</i>	
		B	0	Override	09B00	<i>Pri 1, Med Emer</i>	
		B	1	OBVIOUS DEATH unquestionable (a through i)	09B01	<i>NOTIFY PD</i>	
		Ω	1	EXPECTED DEATH unquestionable (x through z)	09O01	<i>NOTIFY PD</i>	

Chest Pain (Non-Traumatic)	10	D	0	Override	10D00	<i>Pri 1, Med Emer</i>	
		D	1	Not alert	10D01	<i>Pri 1, Med Emer</i>	
		D	2	DIFFICULTY SPEAKING BETWEEN BREATHS	10D02	<i>Pri 1, Med Emer</i>	
		D	3	CHANGING COLOR	10D03	<i>Pri 1, Med Emer</i>	
		D	4	Clammy	10D04	<i>Pri 1, Med Emer</i>	
		C	0	Override	10D00	<i>Pri 2, Med Emer</i>	
		C	1	Abnormal breathing	10C01	<i>Pri 2, Med Emer</i>	
		C	2	Heart attack or angina history	10C02	<i>Pri 2, Med Emer</i>	
		C	3	Cocaine	10C03	<i>Pri 1, Med Emer</i>	
		C	4	Breathing normally ≥ 35	10C04	<i>Pri 2, Med Emer</i>	
		A	1	Breathing normally ≤ 35	10A01	<i>Pri 2, Med Emer</i>	
Choking	11	E	0	Override	11E00	<i>Pri 1, Med Emer</i>	
		E	1	COMPLETE obstruction/INEFFECTIVE BREATHING	11E01	<i>Pri 1, Med Emer</i>	
		D	0	Override	11D00	<i>Pri 1, Med Emer</i>	
		D	1	Abnormal breathing (PARTIAL obstruction)	11D01	<i>Pri 1, Med Emer</i>	
		D	2	Not alert	11D02	<i>Pri 1, Med Emer</i>	
		A	1	Not choking now (can talk or cry, is alert and breathing normally)	11A01	<i>Pri 2, Med Emer</i>	
Convulsions/Seizures	12	D	0	Override	12D00	<i>Pri 1, Med Emer</i>	
		D	1	Not breathing (after Key Questioning)	12D01	<i>Pri 1, Med Emer</i>	
		D	2	CONTINUOUS or MULTIPLE seizures	12D02	<i>Pri 2, Med Emer</i>	
		D	3	AGONAL/INEFFECTIVE BREATHING	12D03	<i>Pri 1, Med Emer</i>	
		D	4	Effective breathing not verified ≥ 35	12D04	<i>Pri 1, Med Emer</i>	

		C	0	Override	12C00	<i>Pri 2, Med Emer</i>	
		C	1	FOCAL seizure (not alert)	12C01	<i>Pri 1, Med Emer</i>	
		C	2	Pregnancy	12C02	<i>Pri 2, Med Emer</i>	
		C	3	Diabetic	12C03	<i>Pri 2, Med Emer</i>	
		B	0	Override	12B00	<i>Pri 2, Med Emer</i>	
		B	1	Effective breathing not verified \leq 35	12B01	<i>Pri 2, Med Emer</i>	
		A	1	Not seizing now and breathing effectively (verified)	12A01	<i>Pri 2, Med Emer</i>	
		A	2	FOCAL seizure (alert)	12A02	<i>Pri 2, Med Emer</i>	
		A	3	Impending seizure (aura)	12A03	<i>Pri 2, Med Emer</i>	
Diabetic Problems	13	D	0	Override	13D00	<i>Pri 1, Med Emer</i>	
		D	1	Unconscious	13D01	<i>Pri 1, Med Emer</i>	
		C	0	Override	13C00	<i>Pri 2, Med Emer</i>	
		C	1	Not alert	13C01	<i>Pri 1, Med Emer</i>	
		C	2	Abnormal behavior	13C02	<i>Pri 2, Med Emer</i>	
		C	3	Abnormal breathing	13C03	<i>Pri 2, Med Emer</i>	
		A	1	Alert and behaving normally	13A01	<i>Pri 2, Med Emer</i>	Quiet
Drowning (Near) / Diving / SCUBA Accident	14	D	0	Override	14D00	<i>Water Rescue</i>	
		D	1	Unconscious or Arrest	14D01	<i>Water Rescue</i>	
		D	2	Not alert	14D02	<i>Water Rescue</i>	
		D	3	DIVING or suspected neck injury	14D03	<i>Water Rescue</i>	
		D	4	SCUBA accident	14D04	<i>Water Rescue</i>	
		C	0	Override	14C00	<i>Water Rescue</i>	
		C	1	Alert with abnormal breathing	14C01	<i>Water Rescue</i>	
		B	0	Override	14B00	<i>Water Rescue</i>	

		B	1	Alert and breathing normally (injuries or in water)	14B01	<i>Water Rescue</i>	
		B	2	Unknown status/Other codes not applicable	14B02	<i>Pri 2, Med Emer</i>	
		A	1	Alert and breathing normally (no injuries and out of water)	14A01	<i>Pri 2, Med Emer</i>	
Electrocution/Lightning	15	E	0	Override	15E00	<i>Pri 1, Med Emer</i>	
		E	1	NOT BREATHING/INEFFECTIVE BREATHING	15E01	<i>Pri 1, Med Emer</i>	
		D	0	Override	15D00	<i>Pri 1, Med Emer</i>	
		D	1	Unconscious	15D01	<i>Pri 1, Med Emer</i>	
		D	2	Not disconnected from power	15D02	<i>Pri 1, Med Emer</i>	
		D	3	Power not off or hazard present	15D03	<i>Pri 1, Med Emer</i>	
		D	4	EXTREME FALL (≥ 30ft/10m)	15D04	<i>Rescue</i>	
		D	5	LONG FALL	15D05	<i>Pri 1, Med Emer</i>	
		D	6	Not alert	15D06	<i>Pri 1, Med Emer</i>	
		D	7	Abnormal breathing	15D07	<i>Pri 2, Med Emer</i>	
		D	8	Unknown status/Other codes not applicable	15D08	<i>Pri 2, Med Emer</i>	
		C	1	Alert and breathing normally	15C01	<i>Pri 2, Med Emer</i>	
Eye Problems / Injuries	16	D	0	Override	16D00	<i>Pri 1, Med Emer</i>	
		D	1	Not alert	16D01	<i>Pri 1, Med Emer</i>	
		B	0	Override	16B00	<i>Pri 2, Med Emer</i>	
		B	1	SEVERE eye injuries	16B01	<i>Pri 2, Med Emer</i>	
		A	1	MODERATE eye injuries	16A01	<i>Pri 2, Med Emer</i>	
		A	2	MINOR eye injuries	16A02	<i>Pri 2, Med Emer</i>	Quiet
		A	3	MEDICAL eye problems	16A03	<i>Med Transfer</i>	
Falls	17	D	0	Override	17D00	<i>Rescue</i>	
		D	1	EXTREME FALL (≥ 30ft/10m)	17D01	<i>Rescue</i>	

		D	2	Unconscious or Arrest	17D02	<i>Pri 1, Med Emer</i>	
		D	3	Not alert	17D03	<i>Pri 1, Med Emer</i>	
		D	4	Chest or Neck injury (with difficulty breathing)	17D04	<i>Pri 1, Med Emer</i>	
		D	5	LONG FALL	17D05	<i>Pri 1, Med Emer</i>	
		B	0	Override	17B00	<i>Pri 2, Med Emer</i>	
		B	1	POSSIBLY DANGEROUS body area	17B01	<i>Pri 2, Med Emer</i>	
		B	2	SERIOUS hemorrhage	17B02	<i>Pri 2, Med Emer</i>	
		B	3	Unknown status/Other codes not applicable	17B03	<i>Pri 2, Med Emer</i>	
		A	0	Override	17A00	<i>Pri 2, Med Emer</i>	
		A	1	NOT DANGEROUS body area	17A01	<i>Pri 2, Med Emer</i>	
		A	2	NON-RECENT (≥ 6 hours) injuries (without priority symptoms)	17A02	<i>Med Transfer</i>	
		A	3	PUBLIC ASSIST (no injuries and no priority symptoms)	17A03	<i>Assist with Lifting</i>	
Headache	18	C	0	Override	18C00	<i>Pri 1, Med Emer</i>	
		C	1	Not alert	18C01	<i>Pri 1, Med Emer</i>	
		C	2	Abnormal breathing	18C02	<i>Pri 2, Med Emer</i>	
		C	3	Speech problems	18C03	<i>Pri 2, Med Emer</i>	
		C	4	Sudden onset of severe pain	18C04	<i>Pri 2, Med Emer</i>	
		C	5	Numbness	18C05	<i>Pri 2, Med Emer</i>	
		C	6	Paralysis	18C06	<i>Pri 2, Med Emer</i>	
		C	7	Change in behavior (≤ 3 hrs)	18C07	<i>Pri 2, Med Emer</i>	
		B	0	Override	18B00	<i>Pri 2, Med Emer</i>	
		B	1	Unknown status/Other codes not applicable	18B01	<i>Pri 2, Med Emer</i>	Quiet
		A	1	Breathing normally	18A01	<i>Med Transfer</i>	
Heart Problems / A.I.C.D.	19	D	0	Override	19D00	<i>Pri 1, Med Emer</i>	

		D	1	Not alert	19D01	<i>Pri 1, Med Emer</i>	
		D	2	DIFFICULTY SPEAKING BETWEEN BREATHS	19D02	<i>Pri 1, Med Emer</i>	
		D	3	CHANGING COLOR	19D03	<i>Pri 1, Med Emer</i>	
		D	4	Clammy	19D04	<i>Pri 1, Med Emer</i>	
		D	5	Just resuscitated and/or defibrillated (external)	19D05	<i>Pri 1, Med Emer</i>	
		C	0	Override	19C00	<i>Pri 2, Med Emer</i>	
		C	1	Firing of A.I.C.D	19C01	<i>Pri 2, Med Emer</i>	
		C	2	Abnormal breathing	19C02	<i>Pri 2, Med Emer</i>	
		C	3	Chest pain ≥ 35	19C03	<i>Pri 2, Med Emer</i>	
		C	4	Cardiac history	19C04	<i>Pri 2, Med Emer</i>	
		C	5	Cocaine	19C05	<i>Pri 1, Med Emer</i>	
		C	6	Heart rate ≤ 50 bpm or ≥ 130 bpm (without priority symptoms)	19C06	<i>Pri 2, Med Emer</i>	
		C	7	Unknown status/Other codes not applicable	19C07	<i>Pri 2, Med Emer</i>	
		B	0	Override	19B00	<i>Pri 2, Med Emer</i>	
		A	1	Heart rate ≥ 50 bpm and ≤ 130 bpm (without priority symptoms)	19A01	<i>Pri 2, Med Emer</i>	
		A	2	Chest pain ≤ 35 (without priority symptoms)	19A02	<i>Pri 2, Med Emer</i>	
Heat / Cold Exposure	20	D	0	Override	20D00	<i>Pri 1, Med Emer</i>	
		D	1	Not alert	20D01	<i>Pri 1, Med Emer</i>	
		D	2	Multiple victims (with priority symptoms)	20D02	<i>Pri 1, Med Emer</i>	
		C	0	Override	20C00	<i>Pri 2, Med Emer</i>	
		C	1	Heart attack or angina history	20C01	<i>Pri 2, Med Emer</i>	
		B	0	Override	20B00	<i>Pri 2, Med Emer</i>	
		B	1	Change in skin color	20B01	<i>Pri 2, Med Emer</i>	

		B	2	Unknown status/Other codes not applicable	20B02	<i>Pri 2, Med Emer</i>	
		A	1	Alert	20A01	<i>Pri 2, Med Emer</i>	
Hemorrhage / Lacerations	21	D	0	Override	21D00	<i>Pri 1, Med Emer</i>	
		D	1	Unconscious or Arrest	21D01	<i>Pri 1, Med Emer</i>	
		D	2	Not alert	21D02	<i>Pri 1, Med Emer</i>	
		D	3	DANGEROUS hemorrhage	21D03	<i>Pri 2, Med Emer</i>	
		D	4	Abnormal breathing	21D04	<i>Pri 2, Med Emer</i>	
		C	0	Override	21C00	<i>Pri 2, Med Emer</i>	
		C	1	Hemorrhage through TUBES	21C01	<i>Pri 2, Med Emer</i>	
		C	2	Hemorrhage of dialysis fistula	21C02	<i>Pri 2, Med Emer</i>	
		B	0	Override	21B00	<i>Pri 2, Med Emer</i>	
		B	1	POSSIBLY DANGEROUS hemorrhage	21B01	<i>Pri 2, Med Emer</i>	
		B	2	SERIOUS hemorrhage	21B02	<i>Pri 2, Med Emer</i>	
		B	3	Bleeding disorder	21B03	<i>Pri 2, Med Emer</i>	
		B	4	Blood thinners	21B04	<i>Pri 2, Med Emer</i>	
		A	1	NOT DANGEROUS hemorrhage	21A01	<i>Pri 2, Med Emer</i>	
		A	2	MINOR hemorrhage	21A02	<i>Pri 2, Med Emer</i>	
Inaccessible Incident / Other Entrapments (Non-Vehicle)	22	D	0	Override	22D00	<i>Rescue</i>	
		D	1	Mechanical/Machinery ENTRAPMENT	22D01	<i>Rescue</i>	
		D	2	Trench collapse	22D02	<i>Rescue</i>	
		D	3	Structure collapse	22D03	<i>Rescue</i>	
		D	4	Confined space ENTRAPMENT	22D04	<i>Rescue</i>	
		D	5	Inaccessible terrain situation	22D05	<i>Rescue</i>	
		D	6	Mudslide/Avalanche	22D06	<i>Rescue</i>	

		B	0	Override	22B00	<i>Rescue</i>	
		B	1	No longer trapped (unknown injuries)	22B01	<i>Pri 2, Med Emer</i>	
		B	2	PERIPHERAL ENTRAPMENT only	22B02	<i>Rescue</i>	
		B	3	Unknown status (investigation)/Other codes not applicable	22B03	<i>Rescue</i>	
		A	1	No longer trapped (no injuries)	22A01	<i>Pri 2, Med Emer</i>	
Overdose / Poisoning (Ingestion)	23	D	0	Override	23D00	<i>Pri 1, Med Emer</i>	
		D	1	Unconscious	23D01	<i>Pri 1, Med Emer</i>	
		D	2	CHANGING COLOR	23D02	<i>Pri 1, Med Emer</i>	
		C	0	Override	23C00	<i>Pri 1, Med Emer</i>	
		C	1	Not alert	23C01	<i>Pri 1, Med Emer</i>	
		C	2	Abnormal breathing	23C02	<i>Pri 2, Med Emer</i>	
		C	3	Antidepressants (tricyclic)	23C03	<i>Pri 2, Med Emer</i>	
		C	4	Cocaine, methamphetamine (or derivatives)	23C04	<i>Pri 2, Med Emer</i>	
		C	5	Narcotics (heroin)	23C05	<i>Pri 2, Med Emer</i>	
		C	6	Acid or alkali (lye)	23C06	<i>Pri 2, Med Emer</i>	
		C	7	Unknown status/Other codes not applicable	23C07	<i>Pri 2, Med Emer</i>	
		C	8	Poison Control request for response	23C08	<i>Pri 2, Med Emer</i>	
		B	0	Override	23B00	<i>Pri 2, Med Emer</i>	
		B	1	OVERDOSE (without priority symptoms)	23B01	<i>Pri 2, Med Emer</i>	
		Ω	1	POISONING (without priority symptoms)	23O01	<i>Pri 2, Med Emer</i>	Quiet
Pregnancy / Childbirth / Miscarriage	24	D	0	Override	24D00	<i>Pri 1, Med Emer</i>	
		D	1	BREECH or CORD	24D01	<i>Pri 1, Med Emer</i>	

		D	2	Head visible/out	24D02	<i>Pri 1, Med Emer</i>	
		D	3	IMMINENT delivery (\geq 5 months/20 weeks)	24D03	<i>Pri 1, Med Emer</i>	
		D	4	3rd TRIMESTER hemorrhage	24D04	<i>Pri 2, Med Emer</i>	
		D	5	HIGH RISK complications	24D05	<i>Pri 2, Med Emer</i>	
		D	6	Baby born (complications with baby)	24D06	<i>Pri 1, Med Emer</i>	
		D	7	Baby born (complications with mother)	24D07	<i>Pri 1, Med Emer</i>	
		C	0	Override	24C00	<i>Pri 2, Med Emer</i>	
		C	1	2nd TRIMESTER hemorrhage or MISCARRIAGE	24C01	<i>Pri 2, Med Emer</i>	
		C	2	1st TRIMESTER SERIOUS hemorrhage	24C02	<i>Pri 2, Med Emer</i>	
		C	3	Baby born (no complications)	24C03	<i>Pri 1, Med Emer</i>	
		B	0	Override	24B00	<i>Pri 2, Med Emer</i>	
		B	1	Labor (delivery not imminent , \geq 5 months/20 weeks)	24B01	<i>Pri 2, Med Emer</i>	
		B	2	Unknown status/Other codes not applicable	24B02	<i>Pri 2, Med Emer</i>	
		A	0	Override	24A00	<i>Pri 2, Med Emer</i>	
		A	1	1st TRIMESTER hemorrhage or MISCARRIAGE	24A01	<i>Pri 2, Med Emer</i>	Quiet
		Ω	1	Waters broken (no contractions or presenting parts)	24O01	<i>Pri 2, Med Emer</i>	
Psychiatric / Abnormal Behavior / Suicide Attempt	25	D	0	Override	25D00	<i>Pri 1, Med Emer</i>	
		D	1	Not alert	25D01	<i>Pri 1, Med Emer</i>	
		D	2	DANGEROUS hemorrhage	25D02	<i>Pri 1, Med Emer</i>	
		B	0	Override	25B00	<i>Pri 2, Med Emer</i>	
		B	1	SERIOUS hemorrhage	25B01	<i>Pri 2, Med Emer</i>	

		B	2	Non-SERIOUS or MINOR hemorrhage	25B02	<i>Pri 2, Med Emer</i>	
		B	3	THREATENING SUICIDE	25B03	<i>Pri 2, Med Emer</i>	
		B	4	Jumper (threatening)	25B04	<i>Pri 2, Med Emer</i>	Quiet
		B	5	Near hanging, strangulation, or suffocation (alert)	25B05	<i>Pri 2, Med Emer</i>	
		B	6	Unknown status/Other codes not applicable	25B06	<i>Pri 2, Med Emer</i>	
		A	1	Non-suicidal and alert	25A01	<i>Med Transfer</i>	
		A	2	Suicidal (not threatening) and alert	25A02	<i>NOTIFY PD</i>	
Sick Person (Specific Diagnosis)	26	D	0	Override	26D00	<i>Pri 1, Med Emer</i>	
		D	1	Not alert	26D01	<i>Pri 1, Med Emer</i>	
		C	0	Override	26C00	<i>Pri 2, Med Emer</i>	
		C	1	ALTERED LEVEL OF CONSCIOUSNESS	26C01	<i>Pri 2, Med Emer</i>	
		C	2	Abnormal breathing	26C02	<i>Pri 2, Med Emer</i>	
		C	3	Sickle cell crisis/Thalassemia	26C03	<i>Pri 2, Med Emer</i>	
		B	0	Override	26B00	<i>Pri 2, Med Emer</i>	
		B	1	Unknown status/Other codes not applicable	26B01	<i>Pri 2, Med Emer</i>	
		A	0	Override	26A00	<i>Pri 2, Med Emer</i>	
		A	1	No priority symptoms (complaint conditions 2-11 not identified)	26A01	<i>Med Transfer</i>	
		A	2	NON-PRIORITY Complaints	26A02-A11	<i>Med Transfer</i>	
		Ω	1	This code is not in use	26O01	<i>Med Transfer</i>	
		Ω	9	NON-PRIORITY Complaints	26O09	<i>Still Alarm / Pub Service</i>	
		Ω	2	NON-PRIORITY Complaints	26O02-O28	<i>Med Transfer</i>	
Stab / Gunshot / Penetrating Trauma	27	D	0	Override	27D00	<i>Pri 1, Med Emer</i>	

		D	1	Unconscious or Arrest	27D01	<i>Pri 1, Med Emer</i>	
		D	2	Not alert	27D02	<i>Pri 1, Med Emer</i>	
		D	3	CENTRAL wounds	27D03	<i>Pri 1, Med Emer</i>	
		D	4	Multiple wounds	27D04	<i>Pri 1, Med Emer</i>	
		D	5	Multiple victims	27D05	<i>Pri 1, Med Emer</i>	
		B	0	Override	26B00	<i>Pri 2, Med Emer</i>	
		B	1	NON-RECENT (≥ 6 hrs) single CENTRAL wound	27B01	<i>Pri 2, Med Emer</i>	
		B	2	Known single PERIPHERAL wound	27B02	<i>Pri 2, Med Emer</i>	
		B	3	SERIOUS hemorrhage	27B03	<i>Pri 2, Med Emer</i>	
		B	4	Unknown status/Other codes not applicable	27B04	<i>Pri 2, Med Emer</i>	
		B	5	OBVIOUS DEATH (explosive GSW to head)	27B05	<i>NOTIFY PD</i>	
		A	1	NON-RECENT (≥ 6 hrs) PERIPHERAL wounds (without priority symptoms)	27A01	<i>Pri 2, Med Emer</i>	
Stroke (CVA)	28	C	0	Override	28C00	<i>Pri 1, Med Emer</i>	
		C	1	Not alert	28C01	<i>Pri 1, Med Emer</i>	
		C	2	Abnormal breathing	28C02	<i>Pri 2, Med Emer</i>	
		C	3	Speech problems	28C03	<i>Pri 2, Med Emer</i>	
		C	4	Numbness, paralysis, or movement problems	28C04	<i>Pri 2, Med Emer</i>	
		C	5	Vision problems	28C05	<i>Pri 2, Med Emer</i>	
		C	6	Sudden onset of severe headache	28C06	<i>Pri 2, Med Emer</i>	
		C	7	STROKE history	28C07	<i>Pri 2, Med Emer</i>	
		C	8	Breathing normally ≥ 35	28C08	<i>Pri 2, Med Emer</i>	
		B	0	Override	28B00	<i>Pri 2, Med Emer</i>	
		B	1	Unknown status/Other codes not applicable	28B01	<i>Pri 2, Med Emer</i>	
		A	1	Breathing normally ≤ 35	28A01	<i>Pri 2, Med Emer</i>	

Traffic / Transportation Incidents	29	D	0	Override	29D00	<i>MVA w/Entrapment</i>	
		D	1	MAJOR INCIDENT (a through f)	29D01	<i>MVA w/Entrapment</i>	
		D	2	HIGH MECHANISM (k through s)	29D02	<i>MVA w/Entrapment</i>	
		D	3	HAZMAT	29D03	<i>Haz-Mat</i>	
		D	4	Pinned (trapped) victim	29D04	<i>MVA w/Entrapment</i>	
		D	5	Not alert	29D05	<i>MVA w/Injury</i>	
		B	0	Override	29B00	<i>MVA w/Injury</i>	
		B	1	Injuries	29B01	<i>MVA w/Injury</i>	
		B	2	SERIOUS hemorrhage	29B02	<i>MVA w/Injury</i>	
		B	3	Other hazards	29B03	<i>MVA w/Injury</i>	
		B	4	Unknown status/ Other codes not applicable	29B04	<i>MVA w/Injury</i>	
		A	0	Override	29A00	<i>MVA w/Injury</i>	
		A	1	1st party caller with injury to NOT DANGEROUS body area	29A01	<i>MVA w/Injury</i>	
		Ω	1	No injuries (confirmed)	29O01	<i>NOTIFY PD</i>	
Traumatic Injuries (Specific)	30	D	0	Override	30D00	<i>Pri 1, Med Emer</i>	
		D	1	Unconscious or Arrest	30D01	<i>Pri 1, Med Emer</i>	
		D	2	Not alert	30D02	<i>Pri 1, Med Emer</i>	
		D	3	Chest or Neck injury (with difficulty breathing)	30D03	<i>Pri 1, Med Emer</i>	
		B	0	Override	30B00	<i>Pri 2, Med Emer</i>	
		B	1	POSSIBLY DANGEROUS body area	30B01	<i>Pri 2, Med Emer</i>	
		B	2	SERIOUS hemorrhage	30B02	<i>Pri 2, Med Emer</i>	
		A	1	NOT DANGEROUS body area	30A01	<i>Pri 2, Med Emer</i>	
		A	2	NON-RECENT (≥ 6hrs) injuries (without priority symptoms)	30A02	<i>Pri 2, Med Emer</i>	

		Ω	1	No injuries (confirmed)	30O01	<i>Med Transfer</i>	
Unconscious / Fainting (Near)	31	E	0	Override	31E00	<i>Pri 1, Med Emer</i>	
		E	1	INEFFECTIVE BREATHING * (to be selected from Case Entry only)	31E01	<i>Pri 1, Med Emer</i>	
		D	0	Override	31D00	<i>Pri 1, Med Emer</i>	
		D	1	Unconscious - AGONAL/INEFFECTIVE BREATHING	31D01	<i>Pri 1, Med Emer</i>	
		D	2	Unconscious - Effective breathing	31D02	<i>Pri 1, Med Emer</i>	
		D	3	Not alert	31D03	<i>Pri 1, Med Emer</i>	
		D	4	CHANGING COLOR	31D04	<i>Pri 1, Med Emer</i>	
		C	0	Override	31C00	<i>Pri 2, Med Emer</i>	
		C	1	Alert with abnormal breathing	31C01	<i>Pri 2, Med Emer</i>	
		C	2	Fainting episode (s) and alert ≥ 35 (with cardiac history)	31C02	<i>Pri 2, Med Emer</i>	
		C	3	Females 12-50 with abdominal pain	31C03	<i>Pri 2, Med Emer</i>	
		A	1	Fainting episode (s) and alert ≥ 35 (without cardiac history)	31A01	<i>Pri 2, Med Emer</i>	
		A	2	Fainting episode (s) and alert ≤ 35 (with cardiac history)	31A02	<i>Pri 2, Med Emer</i>	
		A	3	Fainting episode (s) and alert ≤ 35 (without cardiac history)	31A03	<i>Pri 2, Med Emer</i>	Quiet
Unknown Problem (Man Down)	32	D	0	Override	32D00	<i>Pri 1, Med Emer</i>	
		D	1	LIFE STATUS QUESTIONABLE	32D01	<i>Pri 1, Med Emer</i>	
		B	1	Standing, sitting, moving, or talking	32B01	<i>Pri 2, Med Emer</i>	
		B	2	Medical Alarm (Alert) notifications (no patient information)	32B02	<i>Pri 2, Med Emer</i>	
		B	3	Unknown status/Other codes not applicable	32B03	<i>Pri 2, Med Emer</i>	

		B	4	Caller's language not understood (no interpreter in center)	32B04	<i>Pri 2, Med Emer</i>	
Transfer / Interfacility / Palliative Care	33	D	0	Override	33D00	<i>Pri 1, Med Emer</i>	
		D	1	Suspected cardiac or respiratory arrest	33D01	<i>Pri 1, Med Emer</i>	
		D	2	Just resuscitated and/or defibrillated (external)	33D02	<i>Pri 1, Med Emer</i>	
		C	0	Override	33C00	<i>Pri 2, Med Emer</i>	
		C	1	Not alert (acute change)	33C01	<i>Pri 1, Med Emer</i>	
		C	2	Abnormal breathing (acute onset)	33C02	<i>Pri 2, Med Emer</i>	
		C	3	Significant hemorrhage or shock	33C03	<i>Pri 2, Med Emer</i>	
		C	4	Possible acute heart problems or MI (heart attack)	33C04	<i>Pri 2, Med Emer</i>	
		C	5	Acute severe pain	33C05	<i>Pri 2, Med Emer</i>	
		C	6	Emergency response requested	33C06	<i>Pri 2, Med Emer</i>	
		A	1	ACUITY I (no priority symptoms)	33A01	<i>Med Transfer</i>	
		A	2	ACUITY II (no priority symptoms)	33A02	<i>Med Transfer</i>	
		A	3	ACUITY III (no priority symptoms)	33A03	<i>Med Transfer</i>	
Automatic Crash Notification	34	D	0	Override	34D00	<i>MVA w/Entrapment</i>	
		D	1	HIGH MECHANISM (h through n)	34D01	<i>MVA w/Entrapment</i>	
		D	2	Unconscious	34D02	<i>MVA w/Injury</i>	
		D	3	NOT BREATHING / INEFFECTIVE BREATHING	34D03	<i>MVA w/Injury</i>	
		D	4	LIFE STATUS QUESTIONABLE	34D04	<i>MVA w/Injury</i>	
		B	0	Override	34B00	<i>MVA w/Injury</i>	
		B	1	Injuries Involved	34B01	<i>MVA w/Injury</i>	
		B	2	Multiple victims (one unit)	34B02	<i>MVA w/Injury</i>	
		B	3	Multiple victims (additional units)	34B03	<i>MVA w/Injury</i>	

		B	4	Air Bag/Other Automatic Sensor	34B04	<i>MVA w/Injury</i>	
		A	0	Injuries Involved	34A00	<i>MVA w/Injury</i>	
		A	1	NOT DANGEROUS injuries (1st party and single occupant)	34A01	<i>MVA w/Injury</i>	
		Ω	1	No Injuries (refer to Police)	34O01	<i>NOTIFY PD</i>	
Health Care Professional Admission	35	D	0	Override	35D00	<i>Pri 1, Med Emer</i>	
		D	1	HCP not on scene (immediate life threat)	35D01	<i>Pri 1, Med Emer</i>	
		D	2	HCP without AED on scene (immediate life threat)	35D02	<i>Pri 1, Med Emer</i>	
		D	3	HCP and AED on scene (immediate life threat)	35D03	<i>Pri 1, Med Emer</i>	
		C	0	Override	35C00	<i>Pri 2, Med Emer</i>	
		C	1	HCP not on scene (emergency response)	35C01	<i>Pri 1, Med Emer</i>	
		C	2	HCP without AED on scene (emergency response)	35C02	<i>Pri 2, Med Emer</i>	
		C	3	HCP with AED on scene (emergency response)	35C03	<i>Pri 2, Med Emer</i>	
		A	1	At patient within 1 hour	35A01	<i>Med Transfer</i>	
		A	2	At patient within 2 hours	35A02	<i>Med Transfer</i>	
		A	3	At patient within 3 hours	35A03	<i>Med Transfer</i>	
		A	4	At patient within 4 hours	35A04	<i>Med Transfer</i>	
Pandemic Flu	36	D	0	Override	36D00	<i>Pri 2, Med Emer</i>	
		D	1	INEFFECTIVE BREATHING with flu symptoms	36D01	<i>Pri 2, Med Emer</i>	
		D	2	Not alert with flue symptoms	36D02	<i>Pri 2, Med Emer</i>	
		D	3	DIFFICULTY SPEAKING BETWEEN BREATHS with flu symptoms	36D03	<i>Pri 2, Med Emer</i>	
		D	4	CHANGING COLOR with flu symptoms	36D04	<i>Pri 2, Med Emer</i>	

		C	0	Override	36C00	<i>Pri 2, Med Emer</i>	
		C	1	Chest pain >= 35 with single flu symptom	36C01	<i>Pri 2, Med Emer</i>	
		C	2	Abnormal breathing with single flu symptoms	36C02	<i>Pri 2, Med Emer</i>	
		A	0	Override	36A00	<i>Pri 2, Med Emer</i>	
		A	1	Chest Pain >=35 with multiple flue symptoms	36A01	<i>Pri 2, Med Emer</i>	
		A	2	Chest pain < 35 with single flu symptom	36A02	<i>Pri 2, Med Emer</i>	
		A	3	Abnormal breathing with multiple flu symptoms	36A03	<i>Pri 2, Med Emer</i>	
		Ω	1	Flu symptoms only (cough fever chills or sweats sore throat diarrhea body aches headache etc)	36O01	<i>Med Transfer</i>	
		Ω	2	Chest pain < 35 with multiple flu symptoms	36O02	<i>Med Transfer</i>	

May 4, 2020

To: The Honorable Mayor and City Council
From: Kenneth A. Mix, City Manager
Subject: EMS Dispatch

The resolution adopted by the City Council on April 6, 2020 pertaining to EMS calls, as I see it, has two main aspects to it. The first is how the City's Emergency Medical Service (EMS) is dispatched. The second concerns which assets are dispatched to which kinds of calls.

After meeting with Joe Plummer, Director, Jefferson County Fire & Emergency Management; Matt Timerman, Fire Chief; and Bruce Wright and Jeff Call from Guilfoyle Emergency Medical Services (GEMS) on Friday, May 1, 2020 this is my understanding of the situation.

GEMS performs Emergency Medical Dispatch (EMD) within its service area, which includes the City of Watertown, Town of Brownville, and parts of the Towns of Pamela and Rutland.

County Dispatch performs EMD in the rest of Jefferson County and has done so since 2007. They dispatch ambulance services and fire departments with EMS capabilities at the same time. They do not wait until the EMD is complete before dispatching anyone.

The process currently followed by Jefferson County 911 when dispatching City Fire EMS is:

1. County 911 answers emergency call.
2. 911 gets address, name, phone number and chief complaint
3. 911 enters the information into the Computer Aided Dispatch System (CAD)
4. The call is sent to the Fire Desk for dispatch and the call is transferred to GEMS.
5. The fire dispatcher sends City Fire to the call per the directions in the CAD system.
6. GEMS dispatcher obtains address, name, phone number and chief complaint. GEMS then starts EMD and dispatches an ambulance.
7. City Fire arrives and reports to 911 Center.
8. GEMS units arrive and reports to GEMS dispatch of their arrival.

The primary purposes of EMD are to make "Call Determinants" and pre-arrival instructions. It is used to determine whether it is a Basic Life Support (BLS) or an Advanced Life Support (ALS) call and whether lights and sirens are on (Hot response). Calls are categorized as follows:

Alpha (A)	BLS (Cold response)
Bravo (B)	BLS (Hot response)

Charlie (C)	Stable ALS (Cold response)
Delta (D)	Unstable ALS (Hot response)
Echo (E)	Unstable ALS (Hot response)

The kind of calls that are responded to and which vehicles are sent is determined by what is put into the CAD system. A list of the current types of calls that are responded to is attached. Changes to the CAD system are made via the attached form. This form is accepted from the Chief of any department.

The Fire Department is listed as Basic Life Support First Response Agency by the NYS Department of Health. We are looking into whether that listing comes with any regulatory requirements.

It doesn't appear that there will be a problem changing which assets are sent to what kind of calls. We just have to complete the "Jefferson County CAD Incident Recommendation" form.

The EMD portion of the Council's resolution is more of a problem. The County is dispatching City Fire consistent with their EMS dispatch protocol with one exception. In every case where there are overlapping Fire Department EMS and an Ambulance Service they send both. The difference is that they provide EMD for those areas not covered by GEMS. Joe Plummer says that it cannot be provided with current staffing. If it were done for the City, the Fire Department may not receive it before arriving on scene, because of quick response times.

To get EMD services from the County, there will have to be follow-up discussions, probably at the legislative level.



Joseph Plummer <josephp@co.jefferson.ny.us>

City Fire's Response to EMS Calls in C/Watn in 2019

Mike Goforth <mikeg@co.jefferson.ny.us>
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 Cc: Kailey Young <keyoung@co.jefferson.ny.us>

Thu, Apr 9, 2020 at 10:47 AM

City Fire + GEMS	GEMS Only
ALLERGIES/ENVEN	ABDOMINAL PAIN
ASSAULT-EMS	ANIMAL BITE-EMS
ASSIST-EMS	BACK PAIN
BREATHING PROBL	EYE PROBLEMS
BURNS	HEADACHE
CARDIAC/RESP	PSYCHIATRIC
CHEST PAIN	SICK PERSON
CHOKING	TRANSFER
CO/INHALATION	
CONVULSIONS/SEI	
DIABETIC PROBLE	
ELECTROCUTION	
FALL	
HEART PROBLEM	
HEAT/COLD EXPOS	
HEMORRHAGE/LAC	
OVERDOSE/POISON	
PREGNANCY/BIRTH	
STAB/GUNSHOT	
STROKE	
TRAUMATIC INJUR	
UNCONS/FAINTING	
UNKNOWN PROBLEM	

Mike Goforth
 Technical Communications Officer
 Jefferson County Office of Fire & Emergency Management
 753 Waterman Drive - Watertown, NY 13601
 315-786-2776

[Quoted text hidden]



Jefferson County CAD Incident Recommendations

Date: _____

A. Fire Department: _____ Map Grid #: _____

B. EMS Agency: _____ Map Grid #: _____

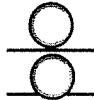
Incident Type: _____

Times:

Monday through Friday:

24 hours a day

6am to 6pm



Saturday & Sunday

24 hours a day

6am to 6pm



Chief Signature

1st Alarm Automatic M/A:

1. _____
2. _____
3. _____
4. _____
5. _____

2nd Alarm:

1. _____
2. _____
3. _____
4. _____
5. _____

3rd Alarm:

1. _____
2. _____
3. _____
4. _____

Notes: _____

Run Card #: _____

(Office Use)