Belleville Public Library & Community Center  
(Belleville, Wisconsin)

Library Mission, Vision, & Core Values

Library Mission Statement

The Belleville Public Library is a strong community partner providing programs and services that bring people together, foster creativity, and encourage lifelong learning. We preserve our storied past, enrich present lives, and prepare for an ever-changing future.

Our Vision
To be the welcoming heart of our community where all come to learn, discover, create, and connect.

Our Core Values

The Belleville Public Library will guide accomplishment of our Mission and Vision by:

1. Being a warm and welcoming place for community members to gather.
2. Being actively engaged in the life of the community.
3. Employing a collaborative, creative, and positive staff focused on library users’ interests and needs.
4. Being good stewards of the Belleville Public Library’s financial and material resources.
5. Ensuring ready, equal, and equitable access to library materials.
7. Championing everyone’s right to intellectual freedom.

St. Paul Public Library  
St. Paul, MN

Mission
We welcome all people to connect, learn, discover and grow.

Vision
We imagine a Saint Paul where all people feel seen, safe, and welcome. We imagine a city where libraries bring people together to experience hope, joy, and creativity through learning.

Our Values
The Library belongs to the people of Saint Paul. We are your Library and you — our library users — shape our work. The following values guide our work.

● We believe that learning is a human right.
To live, adapt, and thrive in a constantly changing world, all people need supportive learning environments and free access to information and ideas from diverse points of view.

- We believe in curiosity. Curiosity can change the world and the path of one’s life. We believe in igniting its spark through discovery and creative exploration.

- We believe in connection. The Library is a place for quiet reflection and boisterous activity; for likeness and for difference. It is comfortable, inclusive, and vital to creating healthy, strong communities.

- We believe in the power of belonging. When people feel they belong, they are able to learn and grow. The Library brings people together to access knowledge, information, and connection. We actively work to ensure that all people see themselves and our city’s rich diversity reflected in our libraries.

Jefferson County Public Library
Lakewood, CO

Mission, Vision & Values

Vision
Jefferson County Public Library will be the essential destination where all generations connect, discover and create.

Mission
Jefferson County Public Library helps to build an educated and vibrant community by providing equal access to information and opportunities.

Values
We serve with care; everyone is welcome here. We meet you where you are, give you our full attention and strive to exceed your expectations.

Our core values are Innovation, Accountability and Excellence.

- Innovation – we collaborate, evaluate and continually improve. We are creative and flexible. We take risks, embrace change and look for opportunities to say yes.
- Accountability – we are committed and honest. We participate and communicate. We take personal responsibility, provide follow through and build trust.
- Excellence – we are positive and productive. We perform with purpose to transform lives. We focus on quality, consistently aim high and deliver outstanding results.
Omaha Public Library
Omaha, NE

Mission, Vision & Values

Our Mission
Omaha Public Library strengthens our communities by connecting people with ideas, information, and innovative services.

Our Vision
Omaha is a vital and vibrant city, with Omaha Public Library as an essential catalyst, collaborator and connector.

Our Core Values

- Service Excellence
  We provide positive and welcoming experiences to everyone, both online and in person.

- Integrity
  We are a trusted resource for our communities. We take pride in our commitment to honesty and transparency.

- Innovation
  We continually seek new and better ways to serve our communities. We anticipate change, and respond quickly.

- Community Engagement
  We are an integral part of the communities we serve. We seek and nurture relationships with other organizations to develop partnerships that move Omaha forward.

- Equal and Inclusive Access
  We are free and open to all. We provide programs, services and resources that represent diverse viewpoints, and ensure equitable access to everyone.

- Staff Talent
  We recognize our staff as our greatest resource. We are passionate about our work, we have fun, and we work together as a team. We trust each other and respect diverse ideas.

Mahopac Public Library
Mahopac, NY

MISSION, VISION & VALUES STATEMENT
Mission
Mahopac Public Library will inspire creativity, encourage lifelong learning, and strengthen our community by providing access to information, education, culture, and recreation.

Vision
Our community is the heart of our Library. Therefore we strive to be a library that is integral to the lives of all residents, and responsive to the community’s changing needs through excellence in collections, programs, and services.

Values
Our professional service demonstrates the core values of the American Library Association and the Library Bill of Rights, as well as the following organizational values:

We believe that Mahopac Public Library is central to the intellectual and creative lives of the people we serve. We are committed to the following values:

- Access – to facilitate equal and equitable access to information resources provided directly or indirectly by the Library;
- Professionalism and service to the community – to offer training and staff development opportunities that encourage personal growth and excellence in service to all patrons and visitors to the Library;
- Diversity and inclusiveness – to provide services, collection items, resources, technologies, and facility modifications that serve the diverse needs and requirements of all of our users;
- Social responsibility – to educate community members of all ages, to facilitate the exchange of ideas and information, and to encourage innovative solutions to social and community issues;
- Collaboration – to cultivate relationships with local organizations and businesses in order to actively participate in the growth and development of our community;
- Confidentiality – to protect user privacy while respecting individual rights and responsibilities.
Providence Public Library
Providence, RI

PPL Mission, Vision and Values
Providence Public Library inspires Rhode Islanders to be lifelong learners by engaging their curiosity and offering access to extraordinary experiences, resources and ideas.


Our Vision for Our Impact
All Rhode Islanders are engaged, informed, enriched, and thriving. Libraries across our state are viewed as essential catalysts in increasing opportunities for all.

Our Vision for Our Organization
PPL will….

- CATALYZE the aspirations and dreams of our community
- RESPOND to our community by engaging them in our decision making and creating innovative approaches to respond to changes and opportunities
- BE AN ACCESSIBLE, WELCOMING HUB of activity, offering innovative educational offerings and cultural experiences
- CONNECT our community to information, knowledge, and resources…and each other
- PARTNER with organizations and systems across the state and be known for our collaborative culture
- BE A JOYOUS SPACE for our community and our staff, who are supported with opportunities for continuous learning
- DIVERSIFY and celebrate our engaged and committed staff, volunteers and Board of Trustees
- Be a FINANCIALLY SUSTAINABLE institution able to deliver on our mission for decades to come

PPL Values

ACCESS

We believe in removing barriers to information and service access and creating spaces that are open to all, with a focus on those who traditional systems have failed to reach.

AGENCY

We believe all people can create positive change in their own lives through the power of connection and knowledge.
EQUITY

We believe inequities, specifically racial inequities, in our systems and society keep people from reaching their full potential. To address these inequities, we incorporate a deep and holistic focus on diversity and racial equity in both our work and our workplace.

CURIOSITY

We believe that inspiring curiosity sits at the foundation of nurturing learning and developing new skills. We believe continuous, lifelong learning enriches people’s lives and increases opportunities.

EXTRAORDINARY

We believe that enacting our mission requires us to provide welcoming, outstanding customer service, to bring bold new ideas to fruition, and to deeply listen and respond to community needs.

JOY

We believe in sharing joy and happiness in all of our interactions. We love our work and share our positive energy.

Bettendorf Public Library
Bettendorf, IA

Mission Statement
The Bettendorf Public Library Information Center is committed to providing access to information and ideas for all.

Vision

The Bettendorf Public Library Information Center will be a recognized free community resource, serving as a gateway to life-long learning which offers a diverse spectrum of innovative services, materials and programming in support of:

● the pursuit of knowledge and information;
● the joy of reading and importance of literacy;
● social, educational, and cultural activities experienced within inviting gathering spaces;
● active engagement and collaboration with the City, schools and organizations;
Values

The Bettendorf Public Library Information Center Board of Trustees, staff and volunteers are committed to supporting the following values:

- **Access** - We value free, full and equal access to information and a high quality collection of resources, library programs and services provided within welcoming and comfortable spaces.
- **Learning** - We value literacy, the joy of reading and life-long learning for users of all ages.
- **Community** - We value the library as a public forum and community meeting space encouraging open communication on a wide range of diverse ideas and information.
- **Engagement** - We value active engagement and collaboration with residents and community groups, enhancing the quality of life for Bettendorf residents.
- **Service** - We value high quality customer service, providing equal, respectful, accurate and friendly service to all.
- **Intellectual Freedom** - We value the privacy of library users to freely access library resources while keeping user transactions and personal information confidential.

Queens Public Library
Queens, NY
(Also see how these statements relate to Strategic Plan Goals that follow)

Mission Statement
Queens Public Library transforms lives by cultivating personal and intellectual growth and by building strong communities.

Vision
Our vision is a vibrant, informed, cohesive, and empowered society.

Values
Inclusion
Queens Public Library welcomes and serves everyone.

Access
We provide free information, programs, and services that are open to all.

Intellectual Freedom
We uphold the right to privacy and the right to seek, access, and express diverse points of view.

Customer Service
We care about the people we serve and strive to deliver exceptional experiences.

Innovation
We encourage organizational and staff innovation that adapts to emerging needs.

Integrity
We are committed to transparency and accountability.

Respect
We treat our customers, staff, and diverse communities with respect and courtesy.

Excellence
We hold ourselves to the highest standards in everything we do.

Rochester Public Library
Rochester, NY

Our Mission
To engage the community in life-long learning for all through equal access to information, technology, gathering spaces and expert staff.

Our Vision
Community members live rich and fulfilling lives through their relationships with the Rochester Public Library.

Our Values
Community, Learning & Knowledge, Imagination & Innovation, Diversity & Inclusiveness, and Engagement & Collaboration

STRATEGIC PLAN PRIORITIES
Priority #1: Education and Engagement
Increase use and support of our libraries among our diverse populations. Promote learning, provide fun and deliver creative and innovative educational experiences for our diverse populations. Expand our visible presence in our communities.

Priority #2: Sustainability and Resources
Create and maintain essential library relationships. Secure ample funding and resources. Demonstrate the value of our libraries to our communities.

Priority #3: Stewardship and Curation
Develop, support and appreciate staff.
Manage our operations and facilities responsibly and create a positive experience.
Provide access to an evolving variety of collections, programs, services and technologies based on community needs.